

Terms of Service

§. 1 General provisions

The user navigating in this area accesses La Boutique Artigiana (www.laboutiqueartigiana.com). The navigation and transmission of a purchase order on the site entails the acceptance of the Terms and Data Protection Policies adopted by the site itself.

These General Sales Conditions apply to the sale of products with exclusive reference to purchases made on the La Boutique Artigiana website in accordance with the provisions of Part III, Title III, Chapter I, Consumption Code (Legislative Decree 206/05 amended by Legislative Decree 21/14 and Legislative Decree 70/03) by:

Stefania Gori

Place of Birth: Orbetello (GR)

Date of Birth: 11/05/1973

residence:

Via Di Pantaneto 61, 53100 Siena, Italy

Location: Via delle Terme 6, 53100 Siena, Italy

Fiscal Code: GROSFN73E51G088Z

VAT nr : 01457120523

Before you access the products provided by the site, you are required to read these General Sales Terms that are generally and unambiguously accepted at the time of purchase.

You are invited to download and print a copy of the purchase form and these General Terms and Conditions of Sale for which the Boutique Artigiana reserves the right to change unilaterally and without prior notice.

You can use the site and then access products supplied by the same and purchase them in the following languages:

Italian,
english

§. 2 Subject

These General Conditions of Sale govern the offer, forwarding and acceptance of purchase orders for products at La Boutique Artigiana and do not regulate, however, the provision of services or the sale of products by parties other than vendors who are present on the same site through links, banners or other hyperlinks.

Before submitting orders and buying products and services from different entities, we suggest that you check their sales conditions.

§. 3 Conclusion of the contract

To complete the purchase contract, you will need to fill out the form: purchase form in electronic format and send it by following the instructions

It includes the referral to the General Sales Conditions, images of each product and its price, the means of payment that can be used, the delivery methods of the purchased products and the related shipping and delivery costs, for the exercise of the right of withdrawal; how and when to return products purchased.

Before the contract is concluded, you will be asked to confirm the reading of the General Sales Conditions including the Information on the Right of Withdrawal and Processing of Personal Data

The contract is concluded when the seller receives a purchase form after verifying the correctness of the data contained therein.

The buyer will be obligated to pay the price from the time the on-line order forwarding procedure is completed. This will be done by clicking on the button: 'CONFIRM PURCHASE' at the end of the wizard.

Once the contract is concluded, the seller takes charge of the evasion.

§. 4 Registered users

When completing registration procedures, you are required to follow the directions on the site and provide your personal details in a correct and truthful manner.

Confirmation will in any case exempt the Boutique Artigian from any liability for the data provided by the user. You agree to promptly inform La Boutique Artigiana of any variation of your data at any time communicated

If the user then communicates inaccurate or incomplete data or even if there is a dispute by the parties concerned about the payments made, La Boutique Artigiana will have the right not to activate or suspend the service until it is sanctioned for the deficiencies.

At the first request to activate a user profile, La Boutique Artigiana will assign the same username and password. The latter acknowledges that such identifiers constitute the system for validating user access to the Services and the only system capable of identifying the user that the acts performed by that access will be attributed to him and will have binding effect on him.

The user agree to keep the confidentiality of his access data and to guard them with due care and diligence and not temporarily hand over them to third parties.

§. 5 Availability of products

Availability of products refers to actual availability when buyer orders. However, this availability must be considered purely indicative because, due to the simultaneous presence on the site of multiple users, the products could be sold to other customers before order confirmation.

Even after sending the order confirmation email, there may be cases of partial or total unavailability of the goods. In this case, the order will be automatically corrected by deleting the unavailable product and the buyer will be immediately informed via e-mail.

If the buyer requests cancellation of the order by terminating the contract, Boutique Artigiana will reimburse the amount paid within 14 days from the moment when La Boutique Artigiana was aware of the purchaser's decision to terminate the contract .

§. 6 Products offered

La Boutique Artigiana sells:

Italian handicrafts, olive wood, scarves, soaps, ceramics, linen

The offer is detailed at www.laboutiqueartigiana.com/il-negozio/-nostri-articoli.html

§. 7 Payment Methods and Prices

The product price will be the one indicated on the site, unless there is a clear error.

In the event of a mistake, the Boutique Artigiana will inform the purchaser as soon as possible, allowing the order to be confirmed at the correct amount or cancellation. In any case, La Boutique Artigiana will not be obliged to supply what is sold at the wrong price incorrectly indicated.

Site prices are inclusive of VAT, they do not include shipping charges. Prices may change at any time. Changes do not affect orders for which order confirmation has already been sent

Once selected products they will be added to the cart. it will be enough to follow the purchase instructions, by entering or verifying the information required at each step of the process. Order details can be changed before payment.

Payment can be made through: Paypal, Credit Card. Accepted credit cards will be the following:

Visa;
Mastercard;
America Express

§. 8 Delivery

La Boutique Artigiana carries out shipments in the following geographical areas: World.

The delivery takes place as from a purchase form by the date indicated therein, if no delivery date is specified within the estimated time when the delivery method is selected and, in any event, within a maximum of 30 days from date of confirmation.

If it is not possible to deliver, the order will be sent to the deposit. In such a case, a notice will specify the place where the order is located and how to agree a new delivery.

If you are unable to be present at the agreed delivery time, we will ask you to contact us again to agree a new delivery date.

If delivery can not take place for causes not attributable to us after 30 days from the date on which the order is available for delivery, we will assume that you intend to terminate the contract.

As a result of the resolution, the amounts will be refunded, including delivery costs, excluding any additional costs arising from the choice of a delivery method other than the ordinary method offered without unjustified delay and, in any case, within 14 days of the date of termination of the contract. Transport resulting from termination of the contract may have additional costs that will be borne by the buyer.

Shipping costs are borne by the buyer and are explicitly stated at the time of order execution.

§. 9 Passin risck

Product risks will be borne by the buyer from the time of delivery. Product ownership is deemed to have been acquired as soon as it has received the full payment of all amounts owed to them, including shipping charges, ie at the time of delivery, if this occurred at a later date.

10 Warranty and commercial compliance

The Seller is liable for any defect of the products offered on the site, including non-compliance of the items with the ordered products, in accordance with Italian law.

If the buyer has entered into the contract as a consumer, any natural person acting on the site for purposes other than business or professional activity, this warranty is valid on condition that the defect occurs within 24 months of the date delivery of products; that the buyer has a formal complaint about the defects within a maximum of 2 months from the date on which the defect was recognized by the defendant; that the online resell form is properly filled out.

In case of non-compliance, the buyer who has entered into the contract as a consumer will be entitled to obtain the retrieval of the products' compliance without charge, by retrieval pair or replacement, or by obtaining an appropriate reduction in price or resolution of the product contract for the disputed goods and the consequent price reimbursement.

All refund costs for defective products will be borne by the seller.

§. 11 Withdrawal

In accordance with the legal provisions in force, the buyer has the right to withdraw from the purchase without any penalty and without specifying the reason, within 14 days pursuant to art. 57 of Legislative Decree 206/2005 as of the date of receipt of the products.

In case of multiple purchases made by the buyer with one order and delivered separately, the 30 day deadline starts from the date of receipt of the last product.

The buyer who intends to exercise the right of withdrawal must notify La Boutique Artigiana through an express statement that can be sent by registered mail or by accessing the section: the right to return to the Boutique Artigiana site by creating a practice.

The buyer will also have to exercise the right of withdrawal by sending any explicit statement containing the decision to withdraw from the contract or alternatively forward the type of withdrawal form set out in Annex I, Part B, Legislative Decree 21/2014, not mandatory.

The goods must be returned to:

Via Delle Terme 6, 53100 Siena, Italy

The goods must be returned in full, in the original package, complete in all parts and complete with the attached tax documentation. Subject to the ability to verify compliance with the foregoing, the site will refund the amount of the products being returned within a maximum of 15 days, including any shipping costs.

As foreseen by art. 56 paragraph 3 of Legislative Decree 206/2005, amended by Legislative Decree 21/2014, the site may suspend reimbursement until the receipt of the goods or until the buyer has demonstrated that he has returned the goods.

The site will make a refund using the same payment method chosen by the buyer at the time of purchase. In the case of a payment made by bank transfer, and if the buyer intends to exercise his right of withdrawal, he must provide the IBAN, SWIFT and BIC bank coordinates necessary for the repayment.

§. 12 Data processing

Buyer data is processed in accordance with the provisions of the Personal Data Protection Act, as specified in the appropriate section containing the information pursuant to art. 13 D.Lgs. June 30, 2003 (Privacy Policy).

§. 13 Safeguard Clause

In the event that any of the terms of these General Terms and Conditions of Sale is for no reason whatsoever, this will in no way affect the validity and observance of the other provisions contained in these General Conditions of Sale.

§. 14 Contacts

Any request for information can be sent by mail to the following address: shop@laboutiqueartigiana.com by telephone at the following address: 0577 1793314 by post to the following address:

Via delle Terme 6, 53100 Siena, Italy

§. 15 Applicable Law and Competent Burial

These General Terms and Conditions of Sale are governed by and interpreted by Italian law, subject to any other prevailing imperative of the country of habitual residence of the buyer. Consequently, the interpretation, execution and termination of the General Terms and Conditions of Sale are subject only to Italian law and any disputes inherent or consequent to them must be resolved exclusively by the Italian court. In particular, if the buyer qualifies as a consumer, any disputes must be resolved by the court of Siena, home of the vendor.

These terms and conditions were written on 19/10/2017